**DERIVE** TECHNOLOGIES

# New York Public Library Goes Digital With Derive

After over 100 years serving the citizens of New York, and even though it is that world's largest library system boasting one of the largest and most extensive collections of books in the world, the New York Public Library cannot be just about books anymore! More and more of the Library's resources are being moved to where they can be accessed by patrons from computers and mobile devices in the library and in their homes.

As the Library continues to support the information needs of the City, the information management needs of the Library are supported by a team of devoted, experienced technologists from Derive Technologies.

## The NYPL.ORG Website on the Library's Digital Future

*"In the always expanding digital realm, The New York Public Library provides patronsworldwide with powerful online tools to help them discover its extensive resources and services. On nypl.org visitors can browse the Library's immense collections, download ebooks,and view more than 800,000 items from our award-winning Digital Gallery. Through Ask NYPL our librarians are available to answer patron questions on any topic at any time.*

*Supported by both public funds and private donations, The New York Public Library embarks on its next 100 years passionately committed to meeting the ever-changing needs of our patrons. For the millions who depend on us in this, the world's most vibrant and diverse city, NYPL is more important than ever."*

The Library's computing infrastructure, including desktop and laptop computers, mobile devices, workstations, kiosks, printers and scanners consists of products from key manufacturers including HP, Microsoft, Citrix, Symantec and other well-known providers. One of the oldest and most respected information technology practices located in the City of New York, Derive was selected to support the library based on its tenure, its track record, its compliance with the requirements of the New York Office of General Services,and its long history of excellent relationships with all of these technology providers and more.

"Derive proudly accepts responsibility for the entire duty lifecycle of all technologies in use at the New York Public Library," explains Mitch Martinez, Derive's Executive Vice President. "We work with their IT management to determine the right combination of hardwareand software elements, the best possible communications services, and the most appropriate software for each of their projects. We configure and integrate all of it for them, we deploy it, we support their users, and after maintaining it for its entire useful life we're there to properly dispose of and replace it. We're also proud to say we've been doing this for them long enough to have gone through several cycles with them."

## Innovation for the Future of an Institution

"With the benefits of cloud computing, the growth of mobile technologies, and now the dawn of the era of the Internet of Things," observes Derive Chief Technology Officer Darius Stafford, "we're deeply involved in helping this honored institution innovate for its future. Imagine all of the Library's information resources instantly available to all patrons. That's where they're going."

Martinez adds, "and one of the greatest characteristics of cloud computing is the focus on user self-service. The Library will continue to reduce its costs, make better use of its funding, all while delivering more information faster by not only enabling its patrons to obtain needed information themselves, but also by having us enable their own personnel to take on much more of the day-to-day support responsibility through creative knowledge transfer programs from Derive."

"And," closes Martinez, "isn't knowledge transfer what a Library is all about?"

**DERIVE TECHNOLOGIES CASE STUDIES**

Marketing AT Derivetech

www.derivetech.com